

## SOUTHERN ILLINOIS HEALTHCARE

A free copy of the HAP application, policy, and plain language summary is available online at [www.sih.net/patients-visitors/healthcare-assistance-program/](http://www.sih.net/patients-visitors/healthcare-assistance-program/)

You may also obtain information by sending a written request to any of the addresses listed in the brochure. Please be sure to add Attention: Financial Counselor

HAP application, policy, and plain language summary are available in English, Spanish and Arabic.

Southern Illinois Healthcare adheres to its values of respect, integrity, compassion, accountability, collaboration, stewardship and quality.

To learn more about SIH Healthcare Assistance Program, obtain a free copy of the HAP application, policy, and plain language summary, or obtain assistance with the HAP application process, please speak with a Financial Counselor Monday – Friday from 8:00 am to 4:30 pm at any of the following locations:

### **Memorial Hospital of Carbondale**

405 W Jackson  
Carbondale, IL 62902  
Phone 618.549.0721 ext 64572  
Fax 618.529.0415

### **Herrin Hospital**

201 S 14th Street  
Herrin, IL 62948  
Phone 618.942.2171 ext 36458  
Fax 618.988.6153

### **St. Joseph Memorial Hospital**

2 S Hospital Drive  
Murphysboro, IL 62966  
Phone 618.684.3156 ext 55331  
Fax 618.529.0539

Confidential appointments are available upon request.

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### OUR MISSION

*We are dedicated to improving the health and well-being of all of the people in the communities we serve.*

[www.sih.net](http://www.sih.net)

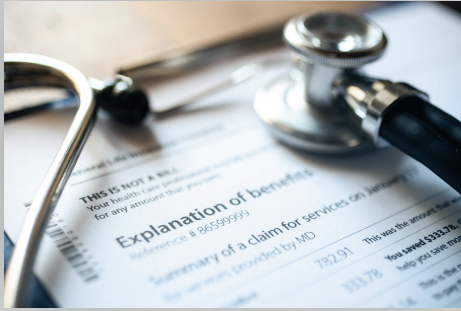
# HEALTHCARE

## *Assistance Program*

### HELP WITH YOUR HOSPITAL BILL



SOUTHERN ILLINOIS  
HEALTHCARE



## HEALTHCARE

### *Assistance Program*

SIH's Healthcare Assistance Program (HAP) is designed to help patients who cannot pay their hospital bill. HAP applies to emergency and other medically necessary care provided by SIH hospitals, as well as for certain providers delivering care in SIH facilities.

To receive assistance, generally patients must complete and submit a HAP application and provide supporting documentation. Certain circumstances may not require an application.

SIH provides free care to all patients whose income is less than or equal to 200% of the Federal Poverty Guidelines, and partial assistance based on a sliding scale for those patients whose income is up to 600% of the Federal Poverty Guidelines.

No one eligible for financial assistance under the HAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance coverage. Please refer to the full HAP policy for complete details on available assistance.

*“Southern Illinois Healthcare provides the same quality care to all people seeking medical services regardless of their ability to pay.”*

